Streamline Case Management

Powerful Case and Relationship Management Platform



Seamlessly integrate SharePoint and Dynamics 365 to provide a unified case management experience to manage all case-related information. Configure processes, data collection forms, reports, and dashboards that align to virtually any case management scenario.



ENHANCE COLLABORATION WITH A CENTRALIZED **REPOSITORY**

Centralize storage of case-related correspondence, emails, notes, assessments, and contacts.

PROVIDE INTEGRATED TASK MANAGEMENT

Automate work assignments, approvals, notifications, alerts, document management, and reporting.

LEVERAGE ROBOTIC PROCESS **AUTOMATION AND AI**

Integrate seamlessly with your existing IT assets and scale for enterprise-class performance.



Low-Code/No-Code Development

See ProCase in action and schedule a demo today.



Enable transparency and visibility through comprehensive dashboards of workload metrics, trends, and status.





Provide intuitive search capabilities for accessing case data.



Manage both structured and unstructured information.



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Procentrix is a trusted integrator and premier provider of Microsoft expertise and technology solutions to federal agencies. Since 2006, we have partnered with customers to modernize legacy systems and transform operations by adopting innovative cloud, AI, and data-centric solutions. By rapidly implementing secure, scalable solutions that leverage AI and automation, we help agencies streamline manual processes, improve operational efficiency, and boost workforce productivity. Our pre-built solution frameworks utilize COTS platforms to maximize existing IT investments. We use low-code technologies to configure and tailor solutions to customer missions, avoiding costly custom-coded solutions.