

# Intelligent Case Management for Faster Outcomes, Greater Consistency, and Real-Time Visibility



Rapidly Acquire. Accelerate Implementation. Drive Adoption.

ProCase-AI is the latest evolution of our widely deployed ProCase platform, delivering intelligent case management for high-volume, high-consequence missions. Automation, analytics, and AI are directly embedded into every layer of case workflows. Processes, forms, reports, and dashboards are easily configured to support virtually any case management scenario.

ProCase-AI



## AI-POWERED CASE OPERATIONS

Applies agentic AI with human-in-the-loop controls to orchestrate case workflows and decision support, enabling users to focus on judgment-driven work.

## UNIFIED DOCUMENT AND DATA EXPERIENCE

Integrates structured and unstructured case data into a single, secure experience, with intelligent search and real-time dashboards for immediate visibility.

## MAXIMIZE MICROSOFT INVESTMENTS

Leverages Power Platform, Microsoft 365, and Azure AI Services to rapidly configure, scale, and adapt mission workflows without costly custom development.



### Reduce Case Backlogs

Accelerate case throughput and resolution timelines



### Automate Repetitive Work

AI and automation eliminate manual case activities



### Improve Oversight and Accountability

Increase transparency, traceability, and audit readiness



### Gain Real-Time Visibility

Dashboards monitor workload, status, and performance



### Scale to Mission

Built on leading low-code and hyperscale cloud platforms

## Streamlined Acquisition Pathway

Assessed *Awardable* via the Tradewinds Solutions Marketplace



## Schedule a demo



Procentrix delivers secure, AI-enabled technology solutions to National Security, Law Enforcement, Federal Civilian, and U.S. Courts organizations. As a trusted partner, we apply AI and automation where the mission happens—helping agencies move faster, operate smarter, and deliver measurable results by maximizing their existing technology investments to reduce costs.

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