

# Intelligent Case Management for Faster Outcomes, Greater Consistency, and Real-Time Visibility

Rapidly Acquire. Accelerate Implementation. Drive Adoption.



ProCase-AI is the latest evolution of our widely deployed ProCase platform, delivering intelligent case management for high-volume, high-consequence missions. Automation, analytics, and AI are directly embedded into every layer of case workflows. Processes, forms, reports, and dashboards are easily configured to support virtually any case management scenario.



## AI-POWERED CASE OPERATIONS

Applies agentic AI with human-in-the-loop controls to orchestrate case workflows and decision support, enabling users to focus on judgment-driven work.

## UNIFIED DOCUMENT AND DATA EXPERIENCE

Integrates structured and unstructured case data into a single, secure experience, with intelligent search and real-time dashboards for immediate visibility.

## MAXIMIZE MICROSOFT INVESTMENTS

Leverages Power Platform, Microsoft 365, and Azure AI Services to rapidly configure, scale, and adapt mission workflows without costly custom development.



### Reduce Case Backlogs

Accelerate case throughput and resolution timelines



### Automate Repetitive Work

AI and automation eliminate manual case activities



### Improve Oversight and Accountability

Increase transparency, traceability, and audit readiness



### Gain Real-Time Visibility

Dashboards monitor workload, status, and performance



### Scale to Mission

Built on leading low-code and hyperscale cloud platforms

## Streamlined Acquisition Pathway

Assessed Awardable via the Tradewinds Solutions Marketplace



## Schedule a demo



Procentrix delivers secure, AI-enabled technology solutions to National Security, Law Enforcement, Federal Civilian, and U.S. Courts organizations. As a trusted partner, we apply AI and automation where the mission happens—helping agencies move faster, operate smarter, and deliver measurable results by maximizing their existing technology investments to reduce costs.

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