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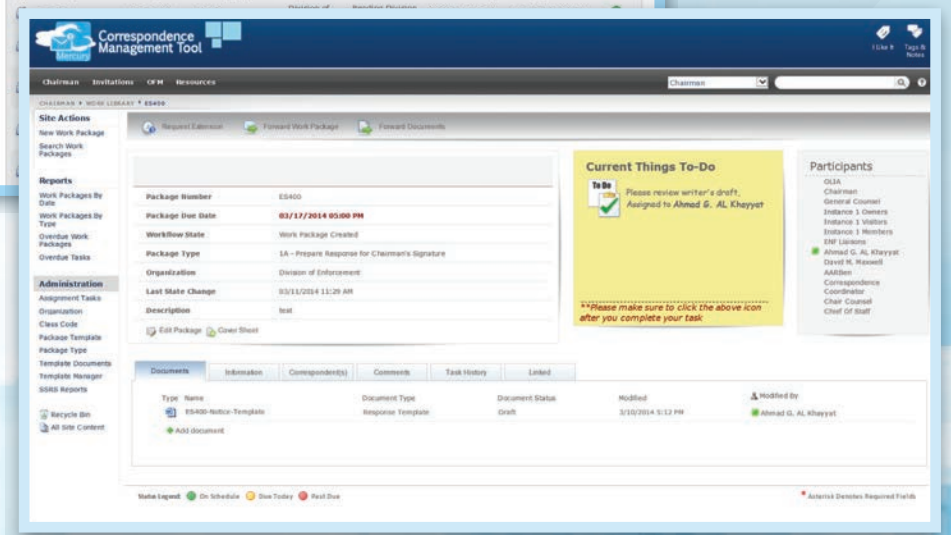
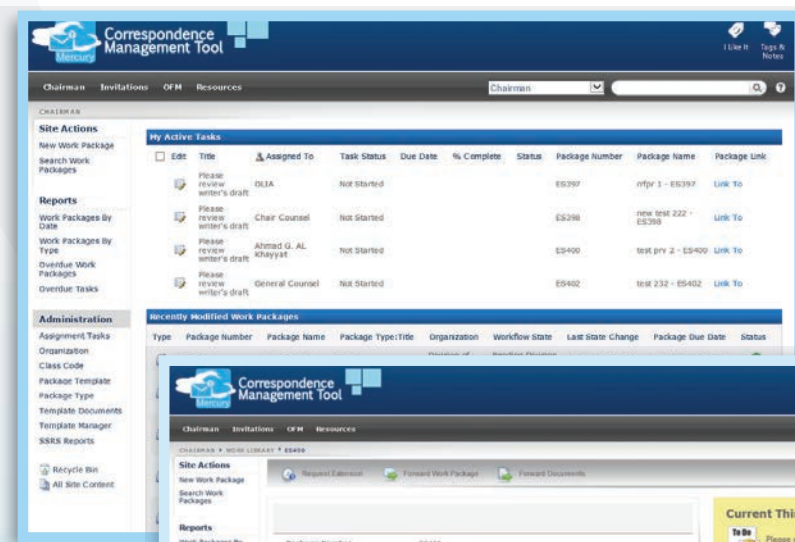
STREAMLINE Correspondence

Powerful Correspondence Management Solution built on SharePoint



AUTOMATE AND OPTIMIZE THE CORRESPONDENCE MANAGEMENT PROCESS WITH MICROSOFT SHAREPOINT.

Extend the capabilities of SharePoint with a platform designed to support the development, authoring, tracking, and management of correspondences from capture to delivery.



Powerful Streamline Robust Productivity
 Simplify Coordinate Flexible
 User-Friendly Automated Savings
 Correspondence

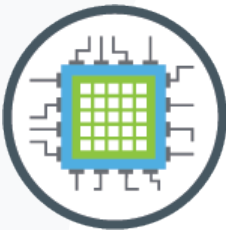
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PROMOTES PROCESS EFFICIENCY AND TRANSPARENCY

Drive consistency and accountability through automated, workflow-driven processes. Monitor activity and maintain an audit trail throughout the correspondence lifecycle. Avoid process bottlenecks through a streamlined authoring and approval process.



RETAINS CRITICAL KNOWLEDGE WITHIN THE ORGANIZATION

Organize and surface your corporate knowledgebase through a searchable, user-friendly repository. Stop re-inventing the wheel for each new correspondence and drive consistency into responses through predefined, configurable templates.



IMPROVES CUSTOMER SERVICE AND REDUCES COSTS

Increase customer satisfaction by minimizing the time and effort to respond to inquiries. Drive performance and efficiency improvements through the use of real time analytics and dashboards that monitor workloads and response times.



ENABLES FAST USER ADOPTION

Build a productive user base quickly using Microsoft SharePoint's familiar and intuitive document management and collaboration features. Simplify end-to-end correspondence workflows and analytics using Microsoft's industry-leading platform.



Gold Cloud Productivity
 Gold Cloud Customer Relationship Management
 Gold Collaboration and Content
 Gold Application Development
 Silver Data Platform

