



# ProCase



# STREAMLINE Case Management

Powerful Case and Relationship Management platform



Microsoft Dynamics 365



SharePoint



ProLink

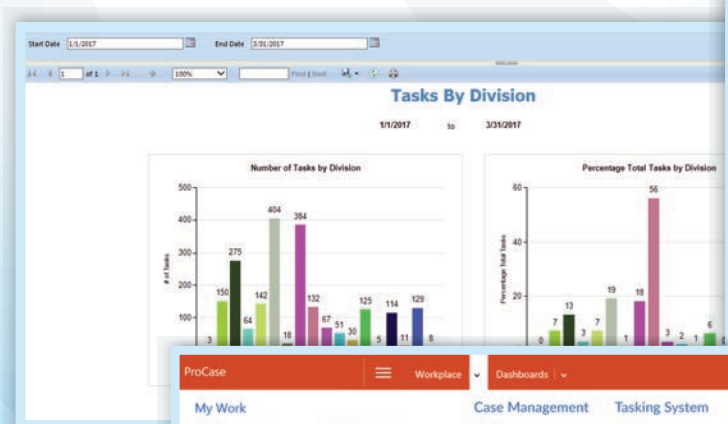


Cloud Ready

Office 365

## MANAGE BOTH STRUCTURED AND UNSTRUCTURED INFORMATION, AUTOMATE WORKFLOWS, AND ENABLE POWERFUL REPORTING, SEARCH, AND RETRIEVAL

Seamlessly integrate with SharePoint and Dynamics CRM, providing a unified Case Management experience to manage all case-related information. Configure processes, data collection forms, reports, and dashboards that align to virtually any Case Management scenario.



Microsoft Dynamics CRM | ProCase | Case Search

NEW ACTIVITY | NEW RECORD | IMPORT DATA

Office 365 | SharePoint

ProCase Case Search

### Case Document Search

Case Status

- Active
- Investigation Pending
- Contacted
- Review Pending
- Inactive Reviewed

SHOW MORE

Case Attributes

- Criminal
- Investigative
- National Security
- General

Search: US Courts

Preference for results in English

Case File A42140507  
and implemented Web pages for a **U.S. courts** financial system using ASP, FoxWeb, Dream weaver ... implemented and managed the intranet helpdesk for 45 thousand plus **US courts** users ...  
[procentrix365.sharepoint.com/sites/.../CND-674/Clofton.doc](http://procentrix365.sharepoint.com/sites/.../CND-674/Clofton.doc)  
Status: Qualified | View Candidate Record

Case File A089428643

Administrative Office of U.S. Courts ...  
Court's Momentum 7.0.1 upgrade  
ig's Resume.pdf

Engineer at Silent Solutions  
Administrative Office of the US

My Work: Dashboards, Reports, Case Search, Activities, Calendar, Imports, Quizzes

Case Management: Cases, Events, Projects, Contacts, Document Search

Tasking System: Requests, OCMS Tasks

Litigations: HQ Litigations, HQ Litigation Events, Projects, Project Event Items, Debt Collections, Rep Requests

Ethics: Ethics, Ethics Events

LELD: LELD Cases, LELD Case Events

Centralized  
Integrated  
Task Management  
Coordinate  
Configurable

Flexible  
Case Management  
Dynamic  
Analytics  
Discovery  
Search  
ProCase  
Microsoft  
Transparency



### ENHANCE COLLABORATION WITH A CENTRALIZED REPOSITORY

Centralize storage of case-related correspondence, emails, notes, assessments, and contacts. Protect data at the field level, ensuring that users see only the information they are authorized to see. Surface case data through intuitive discovery capabilities.



### PROVIDE INTEGRATED TASK MANAGEMENT

Automate work assignments, approvals, notifications, alerts, document management, and reporting. Use workload analytics and powerful search capabilities to optimize task assignments and remove bottlenecks throughout the case workflow.



### CONFIGURE BUSINESS LOGIC AND RAPIDLY DEPLOY NEW USE CASES

Empower business users to create and manage business rules. Integrate seamlessly with your existing IT assets and scale for enterprise-class performance. Enable sophisticated, powerful rules that model business workflow, policies, and procedures.



### PROVIDE EFFECTIVE CASE ANALYTICS AND REPORTING

Enable transparency and visibility through comprehensive dashboards of workload metrics, trends, and status. Link case actions and actors to build powerful correlation analysis that deliver new insights and drive business decisions.

Microsoft  
Partner



Gold Cloud Productivity  
Gold Cloud Customer Relationship Management  
Gold Collaboration and Content  
Gold Application Development  
Silver Data Platform

